Flat 302, 3rd Floor, Sri Sai Nilayam
100 Feet Road, Madhapur, Hyderabad, Telangana - 500081
Mobile: 7993027171
Email: care@futureneedz.com
Website: www.futureneedz.com

TERMS AND CONDITIONS OF REGISTRATION AND MEMBERSHIP

Effective Date: 14/10/2026
Last Updated: 14/10/2026
Operated by: Maxzen Media, a sole proprietorship of K. Vamsi Krishna
Registered Address: Flat 302, 3rd Floor, Sri Sai Nilayam, 100 Feet Road, Madhapur, Hyderabad, Telangana - 500081
Contact: 7993027171 | care@futureneedz.com | www.futureneedz.com

1. Acceptance of Terms

By registering for a FutureNeedz account, you confirm that you have read and understood these Terms and Conditions and agree to comply with them.

If you do not agree to these Terms, please do not create an account or use the membership services.

2. Eligibility and Registration

2.1. Registration on FutureNeedz is free. Creating an account does not require the purchase of a product or payment of an activation fee.

2.2. Users must provide accurate, current and complete information during registration and keep their account information up to date.

2.3. Users must meet the minimum legal age and capacity requirements applicable to entering into a contract in India.

2.4. Each member is responsible for maintaining the confidentiality of their login credentials and for activities carried out through their account.

2.5. FutureNeedz may request reasonable information to verify a member's identity, prevent fraud and administer the programme in accordance with applicable law.

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3. Optional Product Purchases and Membership Activation

3.1. Product Access

Members may browse products and services available on FutureNeedz, subject to the applicable terms and conditions.

3.2. Free Registration

Registration is free. Members may choose an activation tier to receive the products and associated reward points described in Section 3.3. Registration alone does not qualify a member for activation-related benefits.

3.3. Membership Activation Tiers

Members may choose from the following activation tiers, subject to the applicable programme terms:

a. ₹2,500 Tier: The member receives eligible products with a stated value of ₹2,500 and reward points in accordance with the published Rewards Policy.

b. ₹5,000 Tier: The member receives eligible products with a stated value of ₹5,000 and reward points in accordance with the published Rewards Policy.

The eligible products, their valuation basis, the number of reward points awarded and the applicable redemption conditions will be disclosed before purchase.

3.3.1. Qualifying Spend

Purchases made through the third-party dropshipping or marketplace service do not count towards activation qualifying spend, even if the purchase amount equals or exceeds ₹2,500 or ₹5,000.

3.3.2. Reward Points

Reward points are promotional benefits governed by the Rewards Policy. The policy will specify the allocation, redemption value, eligible uses, limits, expiry and reversal conditions. Points do not guarantee income or reimbursement.

3.3.3. Returns and Cancellations

Where an activation purchase is cancelled, returned or refunded, its effect on activation status, qualifying spend and reward points will be determined under the published policies and applicable law.

3.3.4. No Guaranteed Financial Return

An activation purchase does not guarantee referral rewards, cash income, reimbursement or recovery of the purchase price through referrals. All benefits are subject to the published programme rules and applicable law.

4. Customer Referral Programme

4.1. Referral Participation

Registered members may share their unique referral links with friends and other prospective customers who wish to register for a FutureNeedz account.

4.2. Qualifying Referral Purchase

A referral qualifies for referral points only when a new customer registers through a valid referral link and completes a qualifying ₹2,500 or ₹5,000 activation purchase under Section 3. A purchase of a product through the third-party dropshipping or marketplace service does not qualify for referral points, regardless of the purchase amount.

4.3. Referral Points Allocation

The referred customer may choose either activation tier. The referring member will receive referral points in accordance with the published Referral Policy applicable to the selected tier. The policy will specify the number of points awarded for each tier, when the points are credited, their redemption value, expiry rules and applicable limits.

4.4. Free Registration

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Creating a FutureNeedz account without completing a qualifying activation purchase does not entitle the referring member to referral points.

4.5. Cancellations and Refunds

If a qualifying activation purchase is cancelled, returned or refunded, the related referral points may be adjusted or reversed in accordance with the published Referral Policy and applicable law.

4.6. Prohibited Practices

Members must not create fake or duplicate accounts, impersonate other people, manipulate referral registrations or use misleading or deceptive methods to obtain referral points.

4.7. No Guaranteed Income

Referral points are programme benefits and do not guarantee cash income, profit or recovery of the referring member's own activation purchase price.

4.8. Referral Policy

All referrals and referral points are subject to the published Referral Policy and applicable law.

5. Reward Points

5.1. Reward Points

Reward points, if offered, are promotional benefits governed by the published Rewards Policy. No reward points are earned from third-party dropshipping or marketplace purchases. Points may be earned only through transactions or activities expressly identified as eligible in the applicable published programme rules.

5.2. The rewards policy will specify how points are earned, when they are credited, their conversion value, redemption limits, expiry rules and any exclusions.

5.3. Points have no cash value except where a specific, legally reviewed programme expressly provides otherwise.

5.4. Points may not be sold, transferred, exchanged or otherwise dealt with except as expressly permitted under the applicable programme rules.

5.5. FutureNeedz may investigate suspected duplicate transactions, fraudulent referrals or incorrect point credits. Any suspension, correction or cancellation of points must follow the published policy and applicable law.

6. Rewards Redemption and Reimbursement

6.1. If a reimbursement programme is offered, members must follow the applicable redemption policy before submitting a claim.

6.2. Exclusion of Dropshipping Purchases

Purchases made through the FutureNeedz third-party dropshipping or marketplace service are not eligible for reimbursement under any FutureNeedz membership, reward or reimbursement programme. A customer must not submit a third-party dropshipping purchase as a qualifying reimbursement claim. This exclusion does not affect any refund, cancellation right or other remedy the customer may have under applicable consumer-protection law.

6.3. Submission of a claim does not guarantee approval or payment.

6.4. FutureNeedz will review claims against the published eligibility requirements, available reward balance, applicable limits and fraud-prevention checks.

6.5. Approved reimbursements will be paid using the stated payment method and within the timeline disclosed in the applicable policy.

6.6. Duplicate, altered, fabricated or otherwise invalid receipts may result in rejection of a claim and further action permitted by law and the programme terms.

6.7. If a purchase is cancelled, returned or refunded after a reimbursement has been approved, FutureNeedz may review the associated claim and take action consistent with the disclosed policy and applicable law.

6.8. Reimbursement eligibility, conversion rates, caps, funding conditions and processing times must be published before a member relies on the programme.

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7. Prohibited Conduct

Members must not:

- Create or operate fake, duplicate or misleading accounts.
- Submit fabricated, altered or duplicate purchase receipts.
- Misrepresent the products, rewards or benefits offered by FutureNeedz.
- Use unsolicited or deceptive communications to obtain referrals.
- Attempt to manipulate the rewards ledger or payment system.
- Engage in conduct that violates applicable law or the published programme rules.

8. Account Suspension and Closure

8.1. A member may request account closure through the stated customer support process.

8.2. FutureNeedz may restrict or suspend account access where reasonably necessary to investigate suspected fraud, protect account security or comply with legal obligations.

8.3. Except where immediate action is legally necessary or reasonably required to prevent harm or fraud, FutureNeedz will follow a fair review process and provide the member with an appropriate explanation and opportunity to respond.

8.4. Account closure does not remove rights or obligations that have already accrued under applicable law, including eligible refund or payment claims.

9. Privacy and Personal Information

9.1. FutureNeedz will process personal information in accordance with its published Privacy Policy and applicable Indian law.

9.2. Personal information will be used for stated purposes such as account administration, order processing, rewards administration, customer support, fraud prevention and legal compliance.

9.3. Members should review the Privacy Policy for details about the information collected, purposes of processing, disclosures, retention and available rights.

9.4. Any optional marketing communications will be handled in accordance with applicable requirements and the relevant preferences or consents provided by the member.

10. Dropshipping and Marketplace Transactions

10.1. Marketplace Model and Third-Party Sellers

FutureNeedz operates an online platform through which independent third-party sellers may list and offer products for sale. For products identified as third-party seller products, the relevant third-party seller is responsible for accepting and fulfilling the order, including packing, dispatch and delivery arrangements, in accordance with applicable law and the seller's obligations. FutureNeedz facilitates the online marketplace transaction and provides customer-support assistance as described in these Terms. The seller's identity and relevant seller details will be displayed as required by applicable law.

10.2. Product Information and Pricing

Before an order is placed, FutureNeedz will display, or arrange for the relevant seller to display, the material product information required by applicable law, including the product description, price, applicable taxes and charges, delivery information, return or refund conditions, seller details and applicable consumer-care information. Sellers must provide accurate and lawful product listings and keep material information current.

10.3. Order Fulfilment and Delivery

The relevant third-party seller is responsible for fulfilling the order directly and for providing accurate dispatch and delivery information. Delivery estimates are indicative and may be affected by stock availability, courier services or other

circumstances. Customers will be informed of material order or delivery issues in accordance with applicable law. Nothing in this clause excludes any responsibility that applicable law places on FutureNeedz or the seller.

10.4. Cancellations, Returns and Refunds

Orders are subject to the published Refund, Return and Cancellation Policy and applicable law. The policy will explain how customers can request cancellation, return or refund, the process for raising a complaint, and the respective responsibilities of FutureNeedz and the relevant seller. Nothing in these Terms limits or removes any mandatory consumer right or remedy.

10.5. Seller Responsibilities

Third-party sellers must comply with applicable laws, product-safety and labelling requirements, their seller agreements and the published marketplace rules. Sellers are responsible for the accuracy of their product listings and for their order-fulfilment obligations, subject to any responsibilities that applicable law places on FutureNeedz. FutureNeedz may take action under its seller agreements and marketplace rules where a seller breaches these requirements.

10.6. No Rewards or Reimbursements for Dropshipping Purchases

No separate membership or promotional programme will make a third-party dropshipping purchase eligible for purchase-based rewards or reimbursement unless FutureNeedz formally amends these Terms and the applicable programme rules, subject to applicable law. This exclusion does not affect statutory consumer rights, including any applicable right to a refund.

10.7. Customer Support and Complaints

Customers may contact FutureNeedz using the published customer-support details for order assistance, complaints, cancellation or refund requests. FutureNeedz will handle complaints and coordinate with the relevant seller where appropriate. The availability of seller support or the fact that the seller fulfils the order directly does not remove any non-excludable legal responsibility of FutureNeedz or the seller.

10.8. No Agency or Transfer of Mandatory Liability

Unless expressly stated otherwise in the relevant transaction documents, the third-party seller and FutureNeedz act in their respective roles as disclosed to the customer. Nothing in these Terms creates a blanket exemption from liability or limits any obligation that applicable law imposes on either party.

11. Complaints and Grievances

Members may submit complaints, questions or disputes through the following contact details:

Customer Support Email: care@futureneedz.com

Customer Support Phone: 7993027171

Grievance Officer: Dr.K.V.Narender

Registered Address: Flat 302, 3rd Floor, Sri Sai Nilayam, 100 Feet Road, Madhapur, Hyderabad, Telangana - 500081

FutureNeedz will publish the applicable complaint procedure and respond within the time required by applicable law.

12. Changes to These Terms

FutureNeedz may update these Terms when reasonably necessary to reflect operational changes or legal requirements. Material changes will be communicated through appropriate channels.

Changes will not retrospectively remove accrued rights or override mandatory legal protections. Where required, members will be asked to provide fresh consent.

13. Limitation of Liability

Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by law. FutureNeedz will remain responsible for its obligations under applicable consumer-protection and other relevant legislation.

14. Governing Law and Disputes

These Terms are governed by the laws of India, subject to mandatory consumer-protection rights and applicable jurisdictional rules. Any dispute will be handled through the applicable complaint, dispute-resolution or legal process.

15. Contact Information

For questions about these Terms, membership, products, rewards or redemption, contact:

Business Name: Maxzen Media
Business Structure: Sole Proprietorship
Proprietor: K. Vamsi Krishna
Website: www.futureneedz.com
Email: care@futureneedz.com
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16. Member Acknowledgement

By checking "I agree to the Terms and Conditions" and selecting "Create account," the member confirms that they have read and accepted these Terms and Conditions and have been given access to the Privacy Policy.